

## Cancellation Policy and Refund Information

### Cancellation Process

To cancel your registration, please submit a request to [biomah.ism@ism.cnr.it](mailto:biomah.ism@ism.cnr.it).

### Refund Details

Refunds for registration fees are available under the following conditions:

Requests received by September 09th, 2024: subject to a processing fee of 50 Euro per cancellation.

Requests received after September 09th, 2024: no refunds will be available.

Refunds will be processed post-congress either through bank transfer or credited back to your credit card. No refunds will be issued for no-shows, except in cases where a certified absence is provided for compelling reasons.

In the event that the congress is cancelled due to unforeseen circumstances beyond the organizer's control (such as natural disasters, military conflicts, etc.), registration fees will be refunded, after deducting any related expenses incurred by the agency managing congress finances.

### Payment Information

Payments can be made via invoice (bank transfer) or credit card (Mastercard or VISA). Following the completion of registration, you will receive an automated email confirmation. The invoice or credit card receipt, depending on your chosen payment method, will be provided as a PDF attachment in a separate email, which serves as the original and sole copy you will receive.

Registration fees are charged in Euro and are VAT included.